

ASQ General Meeting Survey – APRIL 2011

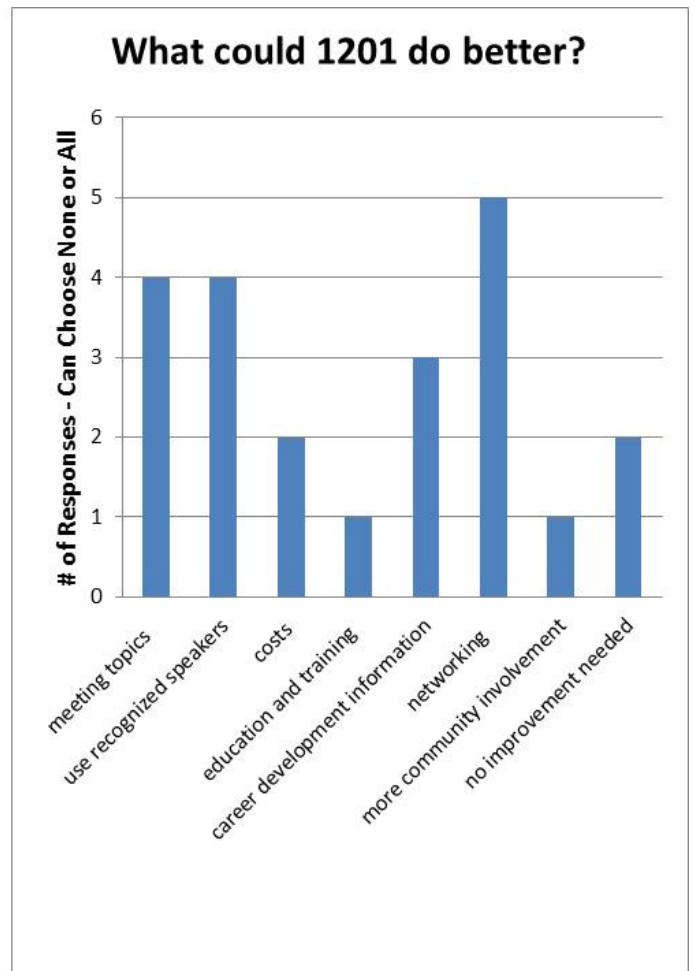
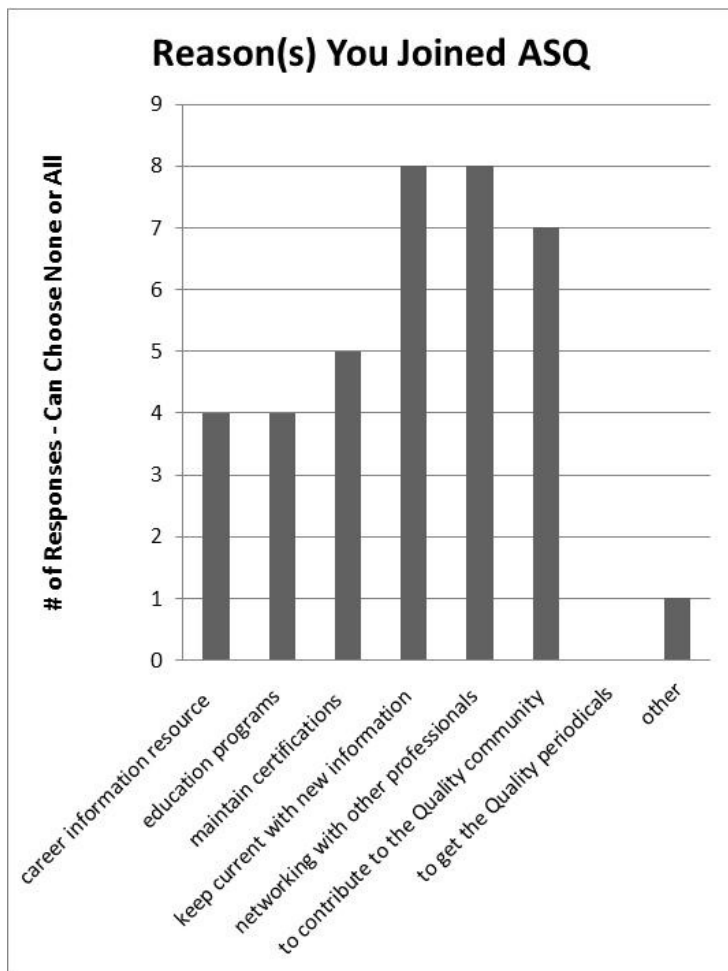
ASQ-GenMeet&PrizeSurvey-April20110402-20110501_RevA1.xlsx

This is the results of the general meeting survey from month 4

This is the number of individuals that completed the survey 15

Rating the following where 1 = Exceeds Expectations 2 = Meets Expectations 3 = Did NOT Meet Expectations	AVG	MODE
advanced session topic	2.0	2
main session topic	1.3	1
meeting location	1.8	2
food or service	1.8	2
facilities	1.4	1
on-line registration	1.0	1
check-in	1.0	1
networking activities	2.0	2

MAIN Reasons You Did Not or Could Not Attend the Gnereal Meeting	Number of responses
mtg topic	0
mtg location	0
other commitments	2
mtg cost	0
food type	0
other prof commiment	1
weather/traffic	0



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Describe Your Position/Function

- I am Till looking Temp/Perm Job or CI /ISO Consulting
- Principal Supplier Quality Engineer (Medical Devices)
- QE
- Quality Management - Manufacturing
- Quality Manager
- Quality Systems management. ISO 9001/TS 16949 certification compliance at our facility. Oversee machining quality, gage calibration, and layout activities.
- Technical Specialist - Blood Bank in a community hospital. I am also a volunteer assessor with the AABB
- Unemployed volunteer
- Up until recently was the Director of Quality for a manufacturing firm. Have since retired.

Provide additional thoughts that will allow us to improve your membership experience

- How do I get into the networking program?
- I have not yet attended a general / dinner meeting.....the 2nd Wednesday of the month is also a meeting day for a community organization in which I participate. Soon, I hope to find the time and sacrifice one meeting for the benefit of an ASQ Chicago section meeting / dinner meeting. / / I think the other thing holding me back is that I don't know anyone there. How do you handle "newbies" to make them more comfortable at the meetings/ dinners?
- Keep moving on, good work and improvements
- Must have one plant tour every year. Get speakers who can speak on problem solving techniques which are the voice of customer. Must continue unemployed outreach support. Unemployed members pay their dues and someone need to talk to them, do networking with them, Inform them about the benefits which they can have as many of them don't know. No one will talk to them as job networking chair doesn't show up in the meetings and did not spent time with unemployed members. By continuing and doing so what is going on for the last two years have resulted in five new members in the current session, which helps in membership growth, more revenue for TI and more customer satisfaction. Never forget our mission and goal is to listen to the voice of customer, provide them the best possible services, it is a not for profit organization. Lot of members are going through hard time due to unemployment, poor economic recovery, career changes and jobs in new emerging fields for which it takes lot of money and time to get trained and or certified and then lot of competition. / / Board and team players need to consider all aspects of reality and act accordingly. By bragging and talking big doesn't increase membership. It is the valued added stuff that counts a lot, we teach, preach but we need to act upon it, what we say and preach. Need to be serious about why only 70-90 members only attend meetings and out of that 35 members are common who almost attend every meeting, 4-5 may be new. Why some board members never attend any meeting. Why TI Instructors are never being asked to attend few meetings in a year? When is that going to happen? Ask lot of questions to yourself, Why why why and how can we serve our members better every time again and again and so on. There is a lot of room for improvement. / / E blast and request suggestions from members, we have more than Thousand members then why only less than 10% shows interest, due to e blast lot more members are now participating in surveys. The culture need to change, we have been doing this for the last 65 years so why can't we be proactive and make changes as per time, technology but one basic tool and approach which always works is to stay in touch with valuable members, by few phone calls---it is better to be late than never. Invite more new brain-body, new volunteers, get unemployed members involved, increase the circle and get busy in implementing more new bright ideas in time.
- Start main meeting 30 minutes earlier, 7:30pm 6:30 dinner
- This meeting location very far distance with Toll Way. / Members don't have job and high Gas price. / No member like to join last two meetings.