

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28148583                      **Section:** Chicago

Make quality meaningful

**UniqueID:** 28149038                      **Section:** Chicago

Dinners could be cheaper and less fancy

**UniqueID:** 28149162                      **Section:** Chicago

I am pretty happy with our local section.

**UniqueID:** 28149613                      **Section:** Chicago

More classroom courses on quality within the customer service industry. The focus in my section seems to be in manufacturing or engineering and not service oriented quality control. I would also like to see more training with a focus on strategic planning within the quality arena highlighting customer service.

**UniqueID:** 28149763                      **Section:** Chicago

Networking opportunities. Webinars

**UniqueID:** 28150135                      **Section:** Chicago

Some meetings are hard to get to.

**UniqueID:** 28150290                      **Section:** Chicago

I am very satisfied with the work done on 1201 Chicago section. There have been some improvements this year, like reduction in paper and more emphasis in unemployed peers. Meetings are dispersed around the city, presentations are always interesting and I always learn something. ASQ Training in Chicago is very good as well.

**UniqueID:** 28150779                      **Section:** Chicago

I need to take advantage of my section more.

**UniqueID:** 28152112                      **Section:** Chicago

Email meeting announcements should be at least 2-3 weeks ahead of time!! (4-5 weeks preferred with a reminder at 2-3 weeks.)

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28152638                      **Section:** Chicago

I am a software guy and ASQ has almost nothing for people in software.

**UniqueID:** 28153661                      **Section:** Chicago

Bickering among the leadership needs to stop

**UniqueID:** 28153775                      **Section:** Chicago

More information and opportunities for emergent students in the field.

**UniqueID:** 28154617                      **Section:** Chicago

None currently

**UniqueID:** 28156571                      **Section:** Chicago

More job opportunites disclosed and discussed

**UniqueID:** 28156835                      **Section:** Chicago

More variety in the training classes offered.

**UniqueID:** 28157079                      **Section:** Chicago

A better job search section. The current one has EXTREMELY limited quality opportunities listed.

**UniqueID:** 28157195                      **Section:** Chicago

If there were offerings in the city. Everything that occurs is in the suburbs.

**UniqueID:** 28157688                      **Section:** Chicago

For those section members that are currently in transition who are actively looking for employment full time, offer networking events with these folks and other ASQ members who can offer employment. It is important to still hold meetings regarding training and lectures, but it is also important to offer this additional assistance to those members that need this help in this economy.

**UniqueID:** 28157969                      **Section:** Chicago

Focus on member services.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28157992

**Section:** Chicago

Dont know- still new.

**UniqueID:** 28158123

**Section:** Chicago

More low budget general meetings like the one planned for this month. I attend for the content, not the meal.

**UniqueID:** 28158739

**Section:** Chicago

no suggestions for improvement

**UniqueID:** 28158960

**Section:** Chicago

A wider variety of topics offered at the meetings.

**UniqueID:** 28159171

**Section:** Chicago

More Statistical Classes, or training on deployment or use of tools, or industry case studies of such deployments

**UniqueID:** 28159447

**Section:** Chicago

I cannot think of an improvement suggestion.

**UniqueID:** 28161056

**Section:** Chicago

Most events are being offered in the suburbs of Chicago. As someone who lives and works in the city this makes it much harder for me to participate in meetings and events.

**UniqueID:** 28161137

**Section:** Chicago

Training Institute programs, management, style, thinking and offerings

**UniqueID:** 28162126

**Section:** Chicago

no suggestions

**UniqueID:** 28162352

**Section:** Chicago

Different courses.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28163193                      **Section:** Chicago

More integrative support for declining industrial base; particularly with the national ASQ leaders. Without coordinated and forceful defense of American industry, the ASQ will continue a painful collapse to a lower level - Take a stand in defense with all of us working together.

**UniqueID:** 28163722                      **Section:** Chicago

More programing for quality and patient safety in hospitals.

**UniqueID:** 28164012                      **Section:** Chicago

Rotation of meeting sites. I know some members live North, work South, and meetings are lways West.

**UniqueID:** 28164960                      **Section:** Chicago

better presentations.

**UniqueID:** 28165270                      **Section:** Chicago

More relevant presentations (software quality)

**UniqueID:** 28166403                      **Section:** Chicago

Presentations to be more like a classroom and less of a commercial for a product.

**UniqueID:** 28166674                      **Section:** Chicago

Training on current topics

**UniqueID:** 28166690                      **Section:** Chicago

Additional training opportunities.

**UniqueID:** 28166830                      **Section:** Chicago

some tendency to recycle the same speakers, or types of speakers...venture forth from the close ranks quality professionals.

**UniqueID:** 28167646                      **Section:** Chicago

Continue sharing and informing members of best practices.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28167780                      **Section:** Chicago

More networking opportunities. More classes in December.

**UniqueID:** 28168099                      **Section:** Chicago

Meeting at downtown location. I work downtown and cannot attend suburban meetings.

**UniqueID:** 28168859                      **Section:** Chicago

Better dinner meeting presentations. Examples of organizational quality journeys in various business sectors. Not presentations to sell a service or product. More educational themes.

**UniqueID:** 28171232                      **Section:** Chicago

different section meeting date (conflicts with a community meeting I regularly attend). But, please, don't go changing for me!!!

**UniqueID:** 28171351                      **Section:** Chicago

Enhanced professional networking/ networking tools through technology. (Think Seth Godin's work "Tribes".) There is a great challenge/opportunity to strengthen busy section professionals through peer support; but someone needs to challenge/enhance the 'monthly meeting' paradigm.

**UniqueID:** 28172242                      **Section:** Chicago

More local interaction

**UniqueID:** 28173061                      **Section:** Chicago

Weeknight traing classes if there is enough interest.

**UniqueID:** 28173381                      **Section:** Chicago

Networking to help grow consulting work.

**UniqueID:** 28173984                      **Section:** Chicago

Would like to see added plant tour opportunities in the future.

**UniqueID:** 28174126                      **Section:** Chicago

The ability to access the meeting information online.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28174185

**Section:** Chicago

Use more practicing QC/QA/RA persons as speakers at Section General Meetings as contrasted with consultants

**UniqueID:** 28174502

**Section:** Chicago

Sometimes there are a few too many emails sent.

**UniqueID:** 28174608

**Section:** Chicago

Courses being available at Harper College.

**UniqueID:** 28175331

**Section:** Chicago

Very little is lacking in the resources currently offered in my section.

**UniqueID:** 28176638

**Section:** Chicago

Most section meetings are north or west side of Chicago. Few are located south side of Chicago.

**UniqueID:** 28180968

**Section:** Chicago

Different courses

**UniqueID:** 28182144

**Section:** Chicago

I wish I had more time to spend with my section, but presently my work and my family occupy more than all of the time I have, and I haven't been able to participate in any very many activities that my section offers.

**UniqueID:** 28182200

**Section:** Chicago

More classes

**UniqueID:** 28183211

**Section:** Chicago

Perhaps announcements can be made sooner.

**UniqueID:** 28183893

**Section:** Chicago

Give the members more opportunities to take the recertification at a discounted rate or prep courses offered frequently.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28184665      **Section:** Chicago

Lower cost classes. More on Lean.

**UniqueID:** 28185017      **Section:** Chicago

I do not have a constructive, actionable comment

**UniqueID:** 28185185      **Section:** Chicago

More connections with Biotechnology professionals

**UniqueID:** 28187057      **Section:** Chicago

Nothing at this time.

**UniqueID:** 28187613      **Section:** Chicago

I am not as involved with my section as I would like however from the correspondence that I receive, they seem to have the capability to meet my needs.

**UniqueID:** 28188794      **Section:** Chicago

None that I am aware of.

**UniqueID:** 28189911      **Section:** Chicago

Bring back the networking theme tables they had in the past.

**UniqueID:** 28190673      **Section:** Chicago

No issues with the section. I just need to use the information better.

**UniqueID:** 28190775      **Section:** Chicago

Better recognition of those who achieve certification.

**UniqueID:** 28191270      **Section:** Chicago

Activities targeted at more specific interest groups (less general interest activities)

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28191504      **Section:** Chicago

I don't have an answer at this time.

**UniqueID:** 28192769      **Section:** Chicago

More email newsletters

**UniqueID:** 28192840      **Section:** Chicago

The quality of general meeting programs has become very inconsistent in the last two years. A schedule is published and promoted for the year. Then, if lucky, only a third of the promised programs actually occur. The rest are last minute substitutes who typically are awful presenters or are selling some product and giving a 45 minute infomercial. So, I overspend for overcooked chicken and bland vegetables. Education opportunities for seasoned professionals are very weak. Blueprint reading and SPC are two commonly offered courses. It's like offering basic math to college freshmen.

**UniqueID:** 28193082      **Section:** Chicago

More reliability focused meetings

**UniqueID:** 28193614      **Section:** Chicago

I am a relatively new member so it is premature for me to respond with any authority.

**UniqueID:** 28193885      **Section:** Chicago

i wish i had more time to participate in events

**UniqueID:** 28194703      **Section:** Chicago

Affordable training. Not all employers will pay for classes for some of us must pay out of pocket.

**UniqueID:** 28196274      **Section:** Chicago

More monthly meetings closer to home.

**UniqueID:** 28196790      **Section:** Chicago

Meetings other than on Wednesday nights.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28197047      **Section:** Chicago

Lower General Meeting Prices

**UniqueID:** 28197488      **Section:** Chicago

I would like to see the addition of Nuclear Quality requirements

**UniqueID:** 28198238      **Section:** Chicago

I am not sure...I live a bit far away so it is hard for me to make it to some of the seminars. I know the networking/going to the meetings is hard for me because they are so far away.

**UniqueID:** 28201287      **Section:** Chicago

More opportunities in the city of Chicago.

**UniqueID:** 28201479      **Section:** Chicago

More suburban events.

**UniqueID:** 28203263      **Section:** Chicago

Do to travel and time constraints, I don't have the opportunity to interact at a level that I would like to. This is by no means a reflection of the Section. They appear to be active and provide a good service to the membership. I have nothing to add at this time, other than to keep up the good work.

**UniqueID:** 28203947      **Section:** Chicago

No specific comment

**UniqueID:** 28205154      **Section:** Chicago

More local training or on site training opportunities.

**UniqueID:** 28205607      **Section:** Chicago

More Communication and information on career opportunities.

**UniqueID:** 28205835      **Section:** Chicago

Opportunities to get to know other members.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28206281                      **Section:** Chicago

I cannot think of any suggestions at this time.

**UniqueID:** 28206572                      **Section:** Chicago

For all sections-Would be nice to have more classes within different cities, all training is subject to 1 hour or more drives. The hour wouldn't be bad if the classes were a bit more organized. I just took the CQI/CQT review course and the teachers were good but there was a lot of time wasted going back and forth from CQI to CQT and not a lot of learning time. Again don't get me wrong the instructors did very well for the time they had to go back and forth, but I do believe the class would be more productive training the CQI/CQT separately.

**UniqueID:** 28206841                      **Section:** Chicago

In my job the company is not strong enough to provide proper training for me to afford to pursue. Need to have local areas for me to afford and learn more about quality.

**UniqueID:** 28206864                      **Section:** Chicago

Events offered in the suburban areas surrounding Chicago, and given the economy at a more reasonable price.

**UniqueID:** 28207663                      **Section:** Chicago

I am a new member, and don't have much experience with the section.

**UniqueID:** 28207933                      **Section:** Chicago

location of meetings

**UniqueID:** 28208365                      **Section:** Chicago

Work hour meetings.

**UniqueID:** 28208999                      **Section:** Chicago

Offer training on improving communication skills.

**UniqueID:** 28209268                      **Section:** Chicago

Greater integration with other professional organizations.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

## Chicago

### 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28209291      **Section:** Chicago

Rotating days for monthly meeting.

**UniqueID:** 28209827      **Section:** Chicago

Reduce meeting length and expense unless it is tax deductible

**UniqueID:** 28210043      **Section:** Chicago

More relevance to what is going on in the business world and economy.

**UniqueID:** 28210484      **Section:** Chicago

More web based communication versus email. Would like to know who is in the section via other means besides meetings as I generally can not make these.

**UniqueID:** 28210729      **Section:** Chicago

Location and pricing

**UniqueID:** 28211253      **Section:** Chicago

Location change

**UniqueID:** 28211286      **Section:** Chicago

Better selection of training for QEs

**UniqueID:** 28213096      **Section:** Chicago

I do not have any suggestions at this time.

**UniqueID:** 28213437      **Section:** Chicago

Do more networking for jobs.

**UniqueID:** 28213971      **Section:** Chicago

I would like the section meetings to include a way for more war stories about quality and process improvement successes to be discussed. I am interested in the experiences of other quality professionals involved in industries other than my own (steel coil processing).

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 10. What is the one thing you would like to see improved in your section?

**UniqueID:** 28214510

**Section:** Chicago

Timely email reply from Training Providers / Coordinators / Instructors. At-least a reply, sometimes we don't receive any kind of reply. Example: I have inquired about GD&T Training course via email i received reply that your questions has been forwarded to appropriate personnel, i never received any feedback from those gentlemen, upon sending them another email request directly also didn't do any good.

**UniqueID:** 28214732

**Section:** Chicago

More social activities for networking. Less formal meetings throughout the year. Christmas & end of year.

**UniqueID:** 28214910

**Section:** Chicago

Make member directory available to section members - of course password protected.

**UniqueID:** 28216739

**Section:** Chicago

Assist unemployed members transition to a different field.

**UniqueID:** 28216859

**Section:** Chicago

Rotation of days of the week that meetings fall on as I have many conflicts on Wed night.

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 30 Other. Which one of the following best describes your title or function?

**UniqueID:** 28156571      **Section:** Chicago

i was a Quality Manager for 25 years and can only get Inspector positions in the last 5 years

**UniqueID:** 28157611      **Section:** Chicago

Regulatory Compliance Analyst

**UniqueID:** 28158739      **Section:** Chicago

part time senior finance

**UniqueID:** 28163193      **Section:** Chicago

Unemployed

**UniqueID:** 28166690      **Section:** Chicago

QA Document Control

**UniqueID:** 28167875      **Section:** Chicago

Quality Systems Specialist

**UniqueID:** 28172242      **Section:** Chicago

Quality Systems Coordinator

**UniqueID:** 28183893      **Section:** Chicago

Quality Evaluator

**UniqueID:** 28198238      **Section:** Chicago

Quality Coordinator

**UniqueID:** 28209827      **Section:** Chicago

Analyst

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 30 Other. Which one of the following best describes your title or function?

**UniqueID:** 28213096                      **Section:** Chicago

R&D Sr. Product Development Chemist

## 31 Other. Who pays for your ASQ membership?

**UniqueID:** 28171757                      **Section:** Chicago

WIA

**UniqueID:** 28174185                      **Section:** Chicago

Because I have been a member since 1951, I do not pay Society dues. I personally pay for my Division memberships.

**UniqueID:** 28206864                      **Section:** Chicago

The school that offered the SSGB training and they were reimbursed by the WIA program.

## 34 Other. How did you hear about this survey?

**UniqueID:** 28174185                      **Section:** Chicago

The Production manager at my first place of employment suggested that I join ASQC.

**UniqueID:** 28206841                      **Section:** Chicago

Former boss

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 35. Additional Comments:

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**UniqueID:** 28148583                      **Section:** Chicago

ASQ needs to spend its time promoting quality not churning out spam.

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**UniqueID:** 28150779                      **Section:** Chicago

Not at this time.

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**UniqueID:** 28153661                      **Section:** Chicago

ASQ Headquarters needs to make sure that the ASQ Certifications remain valuable. If the certifications are not seen as valuable, many people will stop belonging to ASQ

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**UniqueID:** 28156571                      **Section:** Chicago

I would like to see the ASQ provide MORE networking and employment help for it's members. This economy is THE WORSE I have EVER seen and there are simply NO jobs.

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**UniqueID:** 28157688                      **Section:** Chicago

Survey members regarding improvement ideas for ASQ in ASQ meetings. Some members are more verbal in nature compared to taking on-line surveys.

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**UniqueID:** 28158000                      **Section:** Chicago

Notice that ASQ activities participation is heavily skewed to population older than myself in last few years. That might be due to senior members having more resources (vacation days, company monetary support for training, or using their own money). Have trouble participating in site activities due to time off and monetary constraints. Companies have tight resources and are less willing to invest in younger workers. Rely heavily on website and podcasts for information.

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**UniqueID:** 28158123                      **Section:** Chicago

I would hope that ASQ in general, looks for ways to streamline costs to keep membership renewal costs down. If they continue to increase, I may not be fortunate enough to be able to renew them.

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**UniqueID:** 28158739                      **Section:** Chicago

What is DK/RF?

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**UniqueID:** 28161137                      **Section:** Chicago

make good better

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# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 35. Additional Comments:

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**UniqueID:** 28163193                      **Section:** Chicago

The ASQ has to decide to get politically involved to preserve our remaining industries otherwise none of us will have a place in our society. Our demise is rapidly approaching!

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**UniqueID:** 28166403                      **Section:** Chicago

Overall the meeting are very good and it is understandable that it is difficult to get good speakers and on new subjects. Only a few meeting have been difficult to understand or did not get anything out of them.

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**UniqueID:** 28167780                      **Section:** Chicago

No additional comments

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**UniqueID:** 28171232                      **Section:** Chicago

no thank you

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**UniqueID:** 28172242                      **Section:** Chicago

No thanks

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**UniqueID:** 28173984                      **Section:** Chicago

hope this survey helps.

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**UniqueID:** 28174185                      **Section:** Chicago

Do not use esoteric acronyms such as DK/RF.

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**UniqueID:** 28175331                      **Section:** Chicago

Keep up the good work

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**UniqueID:** 28176638                      **Section:** Chicago

Not at this time

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**UniqueID:** 28182144                      **Section:** Chicago

I am looking forward to more active participation in my Section in the future.

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# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 35. Additional Comments:

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**UniqueID:** 28183893                      **Section:** Chicago

none at this time.

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**UniqueID:** 28187057                      **Section:** Chicago

None at this time.

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**UniqueID:** 28187613                      **Section:** Chicago

I am very satisfied with my ASQ membership.

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**UniqueID:** 28188794                      **Section:** Chicago

not at this time.

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**UniqueID:** 28192840                      **Section:** Chicago

Running a professional association in the 21st century is a major challenge. Generational changes are much more acute. The baby boomer set was considered homogenous for a period of nearly twenty-five years. In the last two decades, anthropologists and sociologists have identified at least four distinct generational changes. Of course, that could be self-serving. A survey looking at needs is important. But, seriously, "how many times have you been called?" That is so Eighties. Was this survey put together by my grandpa? My big complaint with ASQ and needs is this. ASQ crows about its efforts to link with quality associations around the world. This globe-trotting is well and good for those going out and recruiting. It does nothing for the core membership. There is some nobility in participating in the uplifting of industrial complexes in foreign countries. Sharing knowledge to support the improvement of foreign businesses can ensure longevity of ASQ. Consider, though, these are the very entities that are taking jobs away from your current members. Members who are losing jobs when their companies shift production off-shore, could view this as traitorous. They have already been let down by a company to which they might have devoted a large portion of their professional lives. Now, an organization to which they have voluntarily paid dues for decades, is doing the same by helping drain jobs away from Americans. It now makes sense to me why ASQ no longer uses American Society for Quality. It is, essentially, abandoning the American workforce. You want to know why your membership is declining. Look into a mirror.

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**UniqueID:** 28193082                      **Section:** Chicago

I'm also a member of the reliability division which would have slightly better ratings than the electronics/communications division.

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**UniqueID:** 28196274                      **Section:** Chicago

Only that I think ASQ is doing a good job as a professional society.

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# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 35. Additional Comments:

**UniqueID:** 28203263

**Section:** Chicago

ASQ does a good job of providing a breadth of services to quality professionals across wide range of interests. Keep up the good work!

**UniqueID:** 28203947

**Section:** Chicago

No comments

**UniqueID:** 28206281

**Section:** Chicago

Make these addition comments boxes optional not mandatory fields.

**UniqueID:** 28206572

**Section:** Chicago

ASQ is a good thing the training just needs to be a bit more organized and offered in more places

**UniqueID:** 28208365

**Section:** Chicago

ASQ is great! Thanks!

**UniqueID:** 28209268

**Section:** Chicago

Not at this time.

**UniqueID:** 28209827

**Section:** Chicago

None in particular but certainly hope that ares that score the least will be paretoed and given necessary action.

**UniqueID:** 28210043

**Section:** Chicago

ASQ needs to be more relevant, open, and inclusive. I am often asked to present at dinner meeting sessions because I have a good reputation and am not a consultant trying to sell something. And I do want to do my part to help and advance the profession. But when it comes to section or division leadership opportunities, I get locked out of the "club" because others either want to have the resume padding or only include their buddies. I maintain my membership and certifications as a defensive move in case a job opportunity requires it; otherwise, I would drop my membership.

**UniqueID:** 28210484

**Section:** Chicago

Find Quality Progress and Six Sigma Forum very informative, like the broad range of topics. Web site is also excellent, lots of useful information, wish I had more time to take advantage of all the resources

# ASQ 2010 Section Member Satisfaction Survey Verbatim Report

Chicago

## 35. Additional Comments:

**UniqueID:** 28211253

**Section:** Chicago

Technical support needs to improve. Online training & exams need to have people go through & test them before charging for them.

**UniqueID:** 28213096

**Section:** Chicago

None at this time

**UniqueID:** 28214732

**Section:** Chicago

Keep working to improve membership enrollment.

**UniqueID:** 28216553

**Section:** Chicago

As you may have gathered from my individual responses, although I am satisfied with my Section and Division(s), my increasing displeasure is with the ASQ administration. This has been building for some time to the point now that I may not renew my membership next cycle. Over the past 30 years I have witnessed the stature of my certifications (CQE, CQA) being diminished by consultant driven pseudo-certifications (Six-sigma, Belts, etc.) to the point that I am wondering what the point is of continuing with this process and my membership. This combined with the fact that whenever I attempt to use ASQ services, it seems that I must be prepared to pay "extra" for what I would assume would be a "benefit" of membership (eg. information from the web-site). I usually find myself asking, "so what are my dues for anyway?" A recent example was when I attempted to go on-line to purchase a new ISO standard from the ASQ web-site. I was disappointed to find out I had to go through an additional "registration" process in order to spend my own money for this service. This in spite of the fact that I have been a member of this organization for some 30 years! It sure seems that my membership number alone would have been sufficient to identify me and all other appropriate information (address, etc.). I ended up purchasing the document from another source. Unacceptable performance from an organization that should have some knowledge of customer expectations and service. In any case, I thank you for the opportunity to respond.

**UniqueID:** 28216739

**Section:** Chicago

Headquarters should do more to support local sections and stop sucking up the financial resources. The section does not get a dime from HQ for hosting certification exams. It was bad timing it increase membership dues. HQ is bureaucratic just like the government and needs to trim the fat.

**UniqueID:** 28216859

**Section:** Chicago

Although I have not been able to attend many meetings, the ones that I have been to have been excellent.

**UniqueID:** 28216984

**Section:** Chicago

The survey questions were worded poorly and in some cases, ridiculous. I always have apprehension in doing ASQ surveys, as they seem self serving for someone rather than beneficial to ASQ or the quality profession.