

General Meeting Survey Report

September 8, 2010 – Manzo

Team:

The results are late since I was frustrated when I discovered my previous work to analyze the data automatically was not working. A direct import of the raw survey data was providing unreasonable results. Example, the mode for the response on a question that had a sliding scale of 1-3 was 7. Qualtrics decided to change (add) some “overhead” fields in the survey’s results. Really did not take too long to repair once I figured that out.

Please look at the free-form fields (what do you do and what can we do). Lots of good stuff there.

Also a standard question “**What could 1201 do better?**” seems to have a lot of members wanting different selection of meeting topics. Perhaps there is a way to get some interaction/brainstorming in a table discussion and get a vote at the dinner meeting?

We need to get some rules for the prize/name drawing at the Oct meeting – perhaps the rules could be displayed on a slide during the meeting. I started some rules at the end of this report.

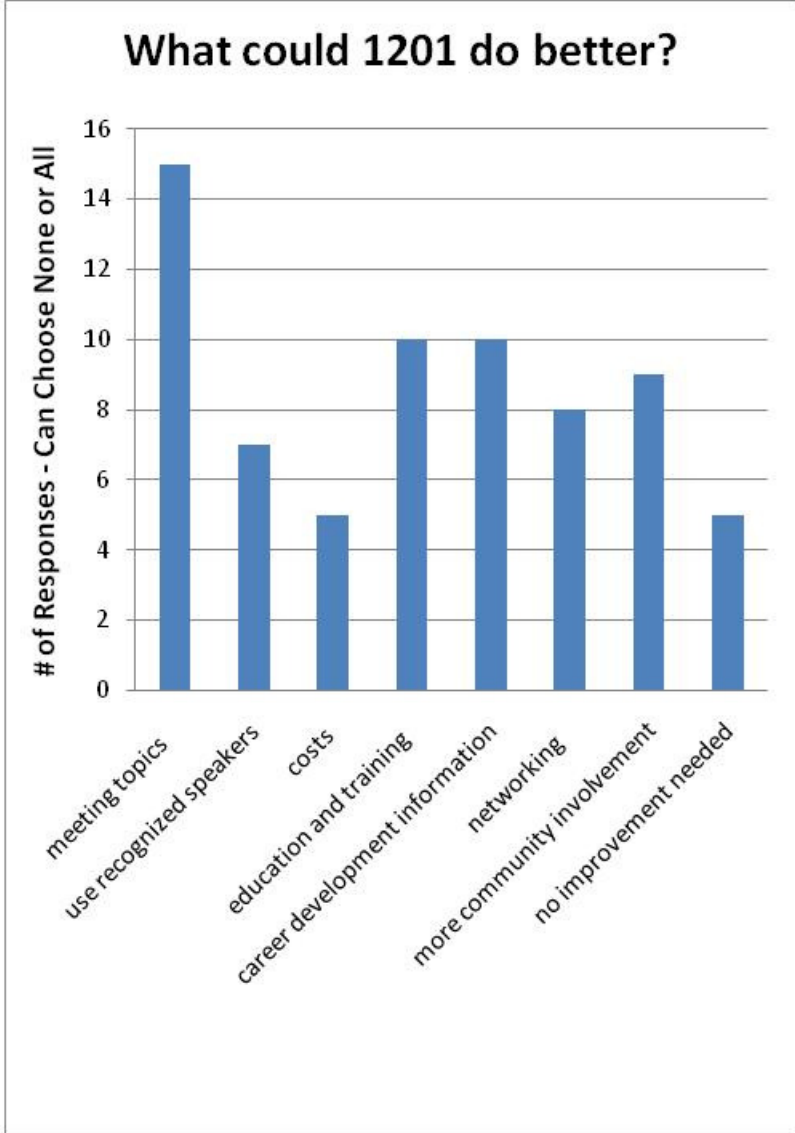
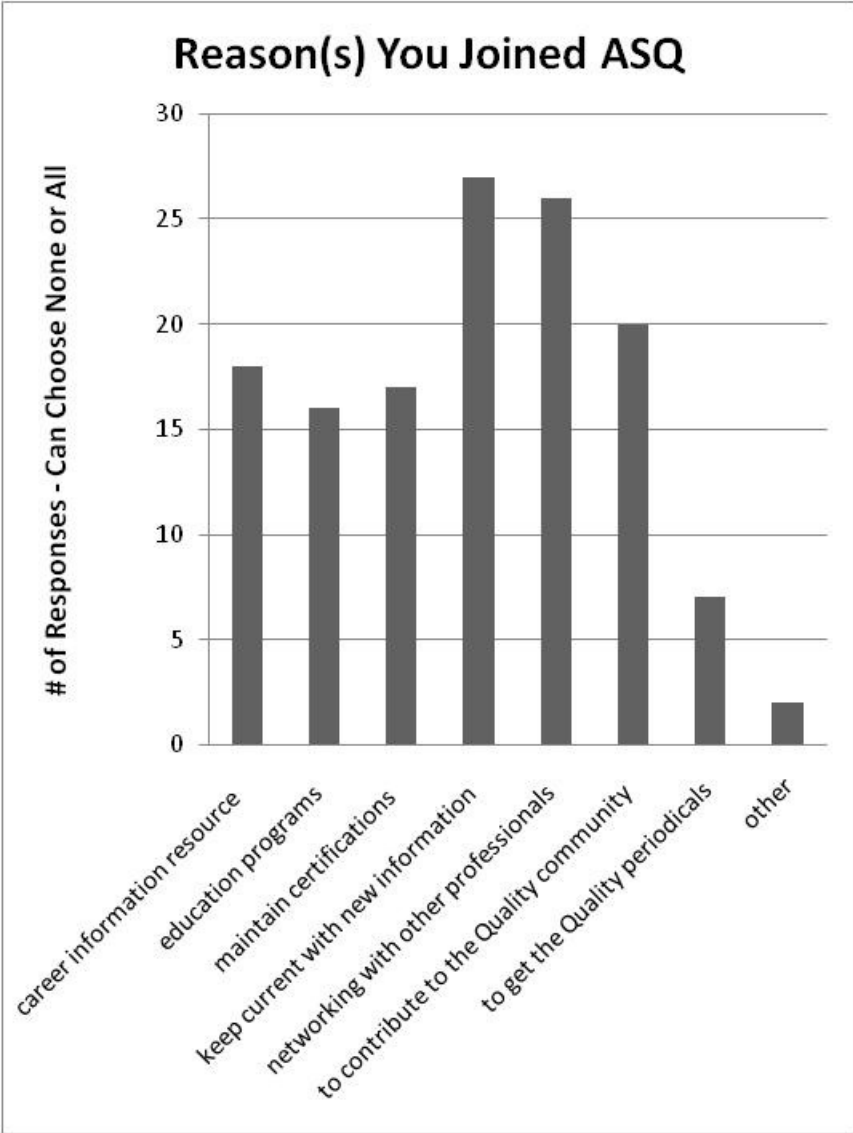
This is the results of the gneral meeting survey from month	9
This is the number of individuals that completed the survey	40

Rating the following where 1 = Exceeds Expectations 2 = Meets Expectations 3 = Did NOT Meet Expectations	AVG	MODE
advanced session topic	1.4	1
main session topic	1.8	1
meeting location	1.4	1
food or service	1.2	1
facilities	1.4	1
on-line registration	1.2	1
check-in	1.1	1
networking activities	1.7	2

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MAIN Reasons You Did Not or Could Not Attend the Gnereal Meeting	Number of responses
mtg topic	4
mtg location	2
other commitments	9
mtg cost	1
food type	0
other prof commiment	2
weather/traffic	0

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Describe Your Position/Function...

1. An unemployed Six Sigma Black Belt who recently became a Certified Quality Engineer. I have been a member of ASQ for 3 years, and am new to the Chicago Chapter. I was very impressed with the meeting.
2. As Vice Provost of Institutional Effectiveness I am responsible for the university's measurement system. I also lead quality improvement programs.
3. Associate Director, Internataional Accreditation Operations / / Improving operations, leveraging IT application tools into the process, lean tecnologies in process, systems rengineering,managing process, etc.
4. Consultant
5. Consultant (Product developement)
6. Consulting - help businesses assess needs for statistics and data mining
7. Corporate Quality Assurance Manager
8. Corporate Quality Manager
9. Currently I work as a Technical Manager/Scientific & Regualtory Affairs for a Food and beverage company. My group provides the label documentation and claims on package as well as work on GRAS application and reviewing of science literature and providing science dossiers etc.,
10. Currently in transition. Most recently was a Director of Quality.
11. Document Control Specialist Audtor
12. Gainfully unemployed
13. I am Quality Engineer, however I have also been Quality Manager is smaller company. I am working on getting ASQ SSBB certificate.
14. I am working Temp. Job as a ISO 9001 Consulting in manufacturing company. / My Title Quality Assurance ISO Consultant and responsible to creat, Implement and preparation for ISO 9001 Certificate audit by PJR, Inc.
15. I serve as a Corporate QA Auditor for Klein Tools Inc.
16. Master Black Belt
17. Non profit organization
18. Procurement
19. QA Manager
20. QA Manager, Dawn Foods (Baked goods manufacturer)
21. QA Supervisor
22. Quality Assurance Manager
23. Quality Director / Developing policy, systems, training, and customer service-technical support for the increasing customer demands.
24. Quality Engineering Manager
25. Quality Manager
26. Quality manager in Aerospace manufacturing
27. Quality Systems with primary assignment to maintain TS 16949 certification. Additional responsibilities include gage calibration and quality engineering.
28. Six Sigma Black Belt Learning and Development Professional, responsible for organizational development, change management
29. Sr Quality Consultant/LSSBB trainer
30. Staff Engineer - Design Integrity

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31. Unemployed
32. unemployed
33. Validation Engineer for Automotive Components.

Provide additional thoughts that will allow us to improve your membership experience

1. I would like to see more presentations from experts in service sector or in healthcare sector and how they used quality tools and techniques to improve service processes. In healthcare, there seems to be a lack of system and process thinking. These business sectors can learn from what was already learned in a manufacturing environment regarding quality improvement.
2. Please arrange meetings in the NW Suburbs often / - Food choices should have Seafood option / / Thank you
3. I felt that the presentation was adequate but very basic in nature. I have always felt that ASQ's topics are most appropriate for large organizations with developed quality systems and a fair amount of resources. I would like to see topics on how to develop systems from scratch in smaller organizations where the GM doesn't really understand the value of quality management, and the Quality department only has a few people.
4. ASQ Division are not great at this economy when they increase new membership fees. / required good speaker. / See other section are better than our section. / / Thanks
5. Bring new ideas, variety, reach out to businesses, reach out to colleges, keep trying some great activities that are dropped in recent years
6. Coordinate mass mailings. I don't need separate e-mails for everything. One e-mail a week with the pertinent information would be great.
7. Given the current economy, make our section a forum to assist unemployed members upgrade their skills (resume writing, interviewing techniques), host job fairs in concert with other institutions, advise unemployed members on the government grants for training, etc. Make General meetings provide more "hand-on" experience than lectures. Reduce cost of attending general meetings by finding cheaper venues and dinner.
8. I have been a member of ASQ since 1991 and have rarely attended any section meetings - I live in Chicago and would attend meetings in Chicago. It's easier for me to participate in activities at the ASQ headquarters in Milwaukee than to attend a suburban meeting using public transit.
9. I like the locations selected by ASQ Chicago Section, they are mostly equally distributed (we should know about this things right?) around Chicago area, so meeting location will be one time more convenient and other maybe inconvenient but I think is a good balance. I also appreciate the support of unemployed members and the effort to make sure money is not an impediment to join the meeting. / I really like to see more case studies of process problem solving, root cause analysis and continuous improvement, both successful and not successful. Maybe the opening session could be more theoretical/presentation approach and the second one case studies about what was talked in the opening session.
10. If meeting costs are lowered or membership dues are lowered then I could attend more monthly meetings. 360+130 approx \$500. If this is brought down to half then I am sure the entire community would appreciate. Generate revenue through training.
11. If the meeting portion can be done through a Webex program, people who cannot attend in person can still see and listen in on the topic.

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12. Keep up the good works!
13. More reliability content
14. Plant tour will be the best, we didn't have last year
15. Since I am new to the section, I am reluctant to make suggestions. I enjoyed the meeting and hope to be a long term member.
16. The section must provide education and training courses that reflect current economical situation, so that Quality professionals would implement them after the class is done. That way, Quality's role is emphasized not minimized in the overall organization.
17. There has been a distinct change for the better with the ASQ Chicago section. I have notice improvements in all areas. I would to thank all those in the ASQ leadership and support personnel who caused and are maintaining this change. It is important to implement change so the ASQ Chicago section remains a dynamic and relevant organization addressing the needs to its membership. I only request the the monthly meeting topics be broken up into technical, process, and service as an example so more topics can be briefly reviewed.
18. Thi [there was no more –tk]
19. I wasn't there last night because of the Jewish holiday.
20. Traing/education on DFMA and concurrent engineering partices

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Member Selecting the Participation in Prize

What is your Name (First, Last)	What is your email address?	order
Sam Makwana	sammakwana@hotmail.com	1
Bob Amberg	bob.amberg@comcast.net	2
Meta Brown	metabrown@metabrown.com	3
Mukund Parikh	mukund_parikh@yahoo.com	4
Alan Mendelssohn	asmquality@aol.com	5
Eric Jakubowski	eric.jakubowski@hotmail.com	6
Valentin Leonte	vleonte@kleintools.com	7
Dave Miller	dj_miller@email.com	8
Nobel Chen	nobel.chen@navistar.com	9
Jeffrey Romano	jromano@stepan.com	10
Emilio Ortega	eortega@solarspring.com	11
Pratap Mehta	pratapsmehta@yahoo.com	12
Renuka Menon	renuka_menon@quakeroats.com	13
Lisa Royal	royal_lisa@shure.com	14
Hari Soni	hari.soni@solocup.com	15
Winnie Lam	winism520@gmail.com	16
Stanley Jakubczak	stanley.jakubczak@gmail.com	17
Pamela Baker	pmbaker@alumni.northwestern.edu	18
John Molewyk	john.molewyk@gmail.com	19
Mike, Tamez	turbomike2@sbcglobal.net	20
Rita Wade	rita.wade@yahoo.com	21
Pedro, Serna	pedro.serna@gmail.com	22
Gene Netzel	gnetzel@comcast.net	23
Christopher Davis	christopher.davis@nl.edu	24
NO NAME ENTERED		25
Richard Clinard	rclinard@jcrinc.com	26
Art Buehring	abuehring@aol.com	27
NO NAME ENTERED		28
NO NAME ENTERED		29
1. Daniel Glab	d.glab@ieee.org	30

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RULES FOR SURVEY **ASQ 1201 IOU** PRIZE

1. The prize for filling out the survey will be *one* free “**ASQ 1201 IOU**” general meeting attendance and meal from ASQ section 1201.
2. Board members are not eligible to win an **ASQ 1201 IOU** .
3. The prize is will be for anyone filling out the survey during the duration the survey is open (see rule 6).
4. Members or guests may only win once in a calendar year (they may win more than once if they gift the prize – see rule 5).
5. If a member wins twice in a year, we will allow *gifting* of the **ASQ 1201 IOU** to another individual/member (ASQ 1201 highly encourages the **ASQ 1201 IOU** go to a member that has not attended a general meeting in a while, the intent is “get the membership out”).
6. The duration surveys will be open for the **ASQ 1201 IOU** prize drawing starts the night of the general meeting and continues until the first day of the following month.