

This is the results of the gneral meeting survey from month	3
This is the number of individuals that completed the survey	43

Rating the following where 1 = Exceeds Expectations 2 = Meets Expectations 3 = Did NOT Meet Expectations	AVG	MODE
advanced session topic	1.4	1
main session topic	1.3	1
meeting location	1.5	1
food or service	1.5	1
facilities	1.1	1
on-line registration	1.5	1
check-in	1.2	1
networking activities	1.6	2

MAIN Reasons You Did Not or Could Not Attend the Gnereal Meeting	Number of responses
mtg topic	3
mtg location	4
other commitments	6
mtg cost	2
food type	0
other prof commiment	0
weather/traffic	0

Describe Your Position/Function
Vice President
Vendor audit manager
Unemployed
Unemployed
Sr. Field Inspector-Visit manufacturing locations and either inspect products for safety or audit manufacturer's own test and inspection records and QA program.
Six Sigma Black Belt
Senior reliability engineer at an aerospace company. / Primary job functions are 1)environmental testing 2)writing test plans, procedures & reports / 3)MTBF analysis 4)root cause failure analysis 5)spares provisioning
Senior Business Manager - IT Corporate Metrics
Research Chemist for an Intermediate Chemical Manufacturer. I work on scale up for production in addition to production support. This includes product development of new products via customer request or improvement of existing products.
Quality Systems
Quality Mgr.
Quality Manager - design and manufacture of custom, small, sub-fractional AC and DC gear motors used in

appliance, medical, automotive, defense, HVAC, agriculture, wind energy and other applications.
Quality management - manufacturing
Quality Consultant
Quality Assurance Manager - Service/Call Center
Quality Assurance and Internal Auditor
Quality Associate for Medical device Mfg. CAPA, SCAR, nonconformities, process improvement, lean improvements
QA/QC Tech and Lead Auditor
Procurement/Buyer
owner of consulting business working for registrars
Master Scheduler/Quality Engineer
Master Black Belt
Manager of Quality and Manufacturing Engineering
Management Analyst
LSSMBB Quality Consultant / Trainer / Instructor
Incoming component inspection and quality audits.
I am Till looking Temp/perm job. / I am liking CI/ISO Consultant
I am currently an educator at Argosy University in downtown Chicago.
Graduate Student
Director Of Quality
Corporate Quality Assurance Manager responsible for ISO

Provide additional thoughts that will allow us to improve your membership experience
Try to make Good section, a great section. It is hard in bad economic times to meet many challenges but section is better than other sections by not giving up on services. Our section has geographic challenges also and certain expectations can not be met for locations of meetings. Keeping variations in topics, locations and speakers and adding a facility tour keeps section more active than others. Involve HQ in some Q & A activities, direct in General meetings for all members which can inspire all to see overall services ASQ offers. Trying lower cost meal would not hurt because many surveys ask for low cost of General meeting. Well, the cost of meeting is in direct relation to cost of meal, let us see how members would take it. If the intent of survey is to improve specific areas, then develop questions around those activities. Do not give up on Training Institute struggle because budgets are limited in the organizations where we work. - Sam
Too many emails from the section. It seems that I get a dozen or so a month, even more sometimes from the Chicago section. This really should be limited to 3-4 except for specific circumstances.
The site inspection of The Pampered Chef was fantastic....I love it!!
The section very rarely has any meetings on the south side of Chicago. Most meetings are north or northwest. / / Sectin should realize chapter encompasses larger area. Traffic and driving to north locations is challenging.
The Pampered Chef tour was my first tour with ASQ. Very interesting. The host company was most open and welcoming. / It is always valuable for quality professionals to observe operations at other facilities and in other industries. / Very informative.
The Pampered Chef presentation, tour and dinner were excellent. Very good information provided by the knowledgeable Pampered Chef team - the tour was great. Nice opportunity to network. I understand the Pampered Chef tour was set up on short notice - even more reason to praise their staff and the Chicago Section leaders.

Some more general meeting topics geared around reliability would be appreciated.
Provide alternate meeting dates and not just to Thursdays as I will not be able to attend any meetings. Also, keep meetings and all other activities(meeting related) to a minimum - say 1.5 to 2 hours. Is the food a fund-raising activity?
Not at this time.
None at this time.
New training classes/new material. / / Better marketing on how the section/membership can change/help in one's professional career. / / Getting companies to send their employees to the ASQ CS for applicable corporate training. This would require the section to learn and understand more what companies are looking for and being able to deliver it thru the section's training classes.
It seems that the Chicago Section could have more meetings in downtown Chicago as a more convenient location for members.
Invite excellent speakers. Make sure the subject should be in line with what is the voice of customers for the last one decade. Previopus survey forms have given enough good subjects so pick few every year and satisfy our members at large.
I understand that ASQ services many industries. It is probably difficult to focus on manufacturing or research and development. I think it would be an interesting topic to show how the different functional areas can specifically contribute to overall continuous improvement projects. It is very challenging in my current position to get the right perspective for the other silos that we need to work with. / / I took my black belt certification test so that I can expand my own knowledge base and better develop products to meet the expected quality standards. I contrinue to try to understand how it all works together.
I have had a great experience with the Chicago Section, however the locations of most of the meetings and training are more than an hours travel time for me. However the Chicago has the best programs and training opportunities, just not as close as I would like.
Have ice breakers in the general meeting for networking. Force member to involve with other members. Assign seating. More plant visits during summer like the last one. Provide plant benchmarks ahead of time so that members can have take aways to thier place of work from their visit. My take away from yesterday was flexible manufacturing or mixed models. You can stop the line purge the parts and set up the line to assemble a new configuration in minutes. You are already doing a good job on meeting topics and training
Continue to offer a plant tour at least once a year. This was spectacular! / Keep the locations balanced throughout the area and near convenient transportation (expressways)
1) Please consider topics that involve software IT metrics related to the software development lifecycle (on time delivery, time to market, on budget, etc.). 2) Also - consider scheduling some meetings during the business day for those of us who have commitments after work hours and are unable to otherwise attend. 3) Consider having location of meeting - at least once in a while - at northwestern suburban area (e.g., Hoffman Estates, Schaumburg, etc.).

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